



The Gambia e-Government implementation strategy

The Government of Gambia in acknowledging the key role that it can play in driving the nation's developmental process through its actions recognizes the crucial role that ICTs can play in achieving this goal through the implementation of e-government systems targeted at improving the efficiency of delivery of government services; in reducing the operational costs of these institutions and in bringing government closer to the people. It was in this context that the Government requested ECA's support in operationalizing the country's NICI plan.

The development of the Gambia E-government Strategy was based on three fundamental guiding principles, namely the adoption of: the 'whole-of-government' approach; an evolutionary e-government roll-out strategy; and a WSIS-complaint e-government strategy. The Gambia's e-Government Vision is to "Accelerate Gambia's socio-economic development by way of facilitating improvements in government structures, processes, systems and service delivery through the development and deployment of e-government systems and facilities". The document set up 6 strategic goals for the country's e-government strategy and 8 corresponding pillars. The strategy concludes by setting up e-government action plan and initiatives to be implemented between 2010 and 2025.

For further information, please contact:

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