



Economic Commission for Africa (ECA)



Canada Fund for Africa



Canadian e-Policy Resource Centre

Announcement

2007 Technology in Government in Africa (TIGA) Awards Deadline for Applications: 28 February 2007

The Economic Commission for Africa (ECA) and the Canadian e-Policy Resource Center (CePRC) are pleased to announce the First Technology in Government in Africa (TIGA) Awards.

The aim is to encourage the use of ICTs in the delivery of public services, which remains a major challenge for African governments, affecting millions of Africans, mostly rural citizens. As a result, the poor and disadvantaged in Africa are often dependent on the state for accessing critical services, such as the provision of drinking water, sanitation, health and education. Services are inaccessible to the poor due to major physical, financial and economic factors and they often lack the mechanisms for providing feedback in relations to these services. There is a need to focus on access to information and provision of redress and feedback to communities as a way of strengthening government action for better services to its people in achieving the Millennium Development Goals (MDGs), through the use of ICT encompassing a various media including telephone, Internet, TV and radio.

Technology in Government in Africa (TIGA) Awards aim to recognise the work of African Governments in the effective use of ICTs for public services delivery for improving the provision of better services to citizens, civil society organizations, and the private sector in an efficient, transparent, and effective manner. Often, the provision of services is one mechanism for delivering on the MDGs, which is part of the programme objectives of ECA's African Information Society Initiative (AISII) as well as the Canada Fund for Africa.

The Awards are aimed at African Governments and institutions based in Africa that are engaged in initiating, developing, and implementing ICTs for public services in Africa contributing to the development of the Information Society on the continent. The aims are to:

- **Create greater awareness on the role of ICTs in public services and the development process within the framework of the African Information Society Initiative (AISII);**
- **Encourage African Governments and institutions to use ICTs for development in general and improved public/citizen's services in particular; and**
- **Motivate other African stakeholders in effective utilization of ICTs for citizen's services.**

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This pioneering African programme will publicly recognise the innovation, excellence, and leadership in Africa's public sector e-government development. Furthermore, it will also recognise African Governments' growing confidence in using technology for improving the level of its services to citizens.

2007 Technology in Government in Africa (TIGA) Awards: CATEGORIES

The deadline for the 2007 Technology in Governments in Africa (TIGA) Awards is **28th February 2007**. Entries can be made in the following categories:

1. Public service delivery to citizens/communities

This award recognizes outstanding achievements by organisations or teams in developing and implementing innovative projects to improve online government service delivery (such as service application forms, tax payments, revenue collection, birth & death registration, government service delivery using other forms of eServices, etc.); with a specific focus on citizens/communities or businesses as clients of government. This also includes access to feedback mechanisms to public services by disadvantaged groups.

2. Improved health services through the use of ICTs

This award recognizes outstanding achievements by organisations or teams in developing and implementing innovative projects to improve online as well as Government eServices using other forms of health service delivery; with a specific focus on citizens/communities as clients of government (such as improved healthcare delivery, increased access, remote access, etc). This includes the use of ICTs for the provision of feedback on Government services, as well as 'hotlines'.

3. Improved educational services through the use of ICTs

This award recognizes outstanding achievements by organisations or teams in developing and implementing innovative projects to improve online as well as Government eServices using other forms of education service delivery; Specific examples include using ICTs for innovation in learning and teaching for citizens and communities as well as the provision of e-administration in the delivery of education services.

4. Public Private Partnership (PPP) in economic and financial eServices delivery

This award recognizes outstanding achievements by private and public organisations or teams in developing and implementing innovative projects to improve financial/business service delivery (such as customs, banking, insurance, trade facilitation, etc.), with a specific focus on the business community as clients of government. This includes initiatives that reduce time and expense for SME businesses and their dealings with government, as well as services that can bring efficiency benefits to businesses with new opportunities to explore new markets.

All Prizes will be under three levels/sub-categories: national, provincial/regional, and local.

JUDGING

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A Panel of Judges is composed of leading African experts with sound knowledge and experiences in the use of ICTs in government services in Africa and elsewhere will be presiding over the selection and review process.

Judging will be based on the entries for the stated categories, and winners will be those, who in the opinion of the Judges have made a significant contribution to:

- Government effectiveness in terms of reducing costs
- Effective delivery of public services and improved accessibility to citizens
- Fostering local talent and creating synergies between the private and public sectors

CONDITIONS FOR ENTRY

1. Conditions governing the Awards:

ECA and CePRC have the right to reproduce and transmit in any media, for non-commercial purposes, the work that has been selected.

ECA and CePRC have the right to cancel the Awards at any time, when the selected entities and organisations are found ineligible or don't fulfil the criteria laid down for the award.

The decision of the judges shall be final.

Members of the Panel of Judges for the Award and members of the sponsoring institutions shall not be eligible to submit an entry.

2. Criteria for entries:

Applicants are required to submit a full description of the project under each category entered. In addition, a dully-completed application form should accompany all entries. The project description should clearly illustrate the benefits to Government clients of the category entered based on the selection criteria including Government effectiveness in terms of reducing costs, effective delivery of public services and improved accessibility to citizens, and fostering local talent and creating synergies between the private and public sectors.

Application forms and description of the project should be in English or French. Though the projects/initiatives can be in any language including local languages, the submissions should be translated into English or French.

Entries that do not address projects in Africa and undertaken by non-local organisations are ineligible.

3. Submission of Entries:

A FULLY COMPLETED FORM WITH A FULL DESCRIPTION OF THE PROJECT MUST ACCOMPANY EACH SUBMISSION; OTHERWISE THE ENTRY WILL BE DISQUALIFIED.

All entries in a language other than French and English must have translation and/or transcription included in the submission.

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Closing date for the 2007 Technology in Governments in Africa (TIGA) Awards is **28th February 2007**

Submit to:

Ms. Aida Opoku-Mensah
Director
ICTs, Science and Technology Division (ISTD)
ECONOMIC COMMISSION FOR AFRICA, TIGA AWARDS
5th Floor, ECA Building, ECA, PO Box 3001, Menelik II Avenue
Addis Ababa, Ethiopia
Email: aopoku-mensah@uneca.org
Website: <http://www.uneca.org/tiga>

DO NOT WAIT TO BE NOMINATED FOR A TIGA AWARDS. IF YOU FEEL THAT YOUR TEAM OR ORGANISATION, OR EVEN YOU AS AN INDIVIDUAL, HAS CONTRIBUTED TO EFFECTIVE eGOVERNMENT IN AFRICA, STEP FORWARD AND SUBMIT AN ENTRY.

4. Winners:

The winners will be selected from entries, which in the opinion of the Judges make a significant contribution to **Government effectiveness, effective delivery of public services and improved accessibility to citizens in particular addressing MDGs and poverty reduction, and supporting local/indigenous capacities and creating synergies between the private and public sectors.**

The selection will be followed by an official notification from the ECA and CePRC for each category and sub-category.

The winning entries will be disseminated internationally and honoured at the 2007 TIGA AWARDS Ceremony to be held in April 2007 in Addis Ababa, Ethiopia.

For further information, please contact Eskedar Nega (enega@uneca.org).

The TIGA Award is intended to be an annual event to honour African Governments and institutions. More information is available at: <http://www.uneca.org/tiga>
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Technology in Government in Africa (TIGA) Awards

ENTRY SUBMISSION FORM

Deadline: 28 February 2007

Please include ALL the following and tick below:

- Complete entry form
- Full description of the project, highlighting benefits to clients based on selection criteria
- Official letter from the institution

Please indicate the category:

- Public service delivery to citizens/communities
- Improved health services through the use of ICTs
- Improved educational services through the use of ICTs
- PPP in economic and financial eServices delivery

Level of project: **National** **Provincial/Regional** **Local**

Name of organization:

Address:

Fax:

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Email:

Title of the project:

Full description of the project: (Please use additional sheet if the space provided is not enough)

Description of impact on beneficiaries (citizens, communities, partners, etc.):

Evidence of entry: (web addresses, attachments of project activities, etc.)

Full name and title of person (s) or organization (s) whom the Award should be made to:

Entry submitted by:

Name: Position:

Organisation:

Contact address:

Tel: Fax: Email:

Signature: _____ Date :

Return to:

Ms. Aida Opoku-Mensah, ECONOMIC COMMISSION FOR AFRICA, TIGA Awards, ICT and Science and Technology Division (ISTD), 5th Floor, ECA Building, ECA, PO Box 3001, Menelik II Avenue, Addis Ababa, Ethiopia

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