

CATEGORY 1

Public service delivery to citizens/communities

Projecto Portal do Governo (Government Portal Project), Angola
<http://www.governo.gov.ao>

This Project's main objective is to bring all government public information and services under the same platform and make them available to citizens via the Internet. Angolans can make appointments with government officials; and download useful documents and forms such as passport applications. They can also find information on government programmes and send their views and comments to the government. The system currently has 157 services, information on 31 government programmes, and 28 official government forms.

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"This project has citizens' feedback on services built into it, thus providing opportunity for service improvements, which is the essence of e-government"

Fez government project (eFez Project), Morocco
<http://www.fes-city.com/>

The municipality of Fez collaborated with the research team of the ICT4D lab at Al Akhawayn University in Ifrane, Morocco, to build an experimental ICT platform for a real life e-government system. The project team successfully completed in July 2006 a pilot e-Government project (eFez) funded by the IDRC and deployed at the local government of the city of Fez. EFez's success was acknowledged at the national level, and awarded with the national prestigious prize "eMtiáz 2006" for being judged to be the best e-government project in Morocco.

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"The project has succeeded with online delivery of citizen-oriented services to the local community; is capable of replication in other Moroccan cities; and has influenced everyday life by enhancing governance in general"

CATEGORY 2

Improved health services through the use of ICTs

RWANDA TRACnet, Rwanda
<http://www.tracrwanda.org.rw>

Rwanda TRACnet is a dynamic Information Technology solution designed to collect, store, retrieve, display, and disseminate critical programme information, drug distribution, and patient information related to the care and treatment of HIV and AIDS. With a bilingual English and French telephone with the IVR technology and web interface, TRACnet employs a practical and sustainable approach to using information technology.

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TRACNet "helps to track and treat one of the worst enemies of the African region - AIDS"

CATEGORY 3

Improved educational services through the use of ICTs

Automation of Secondary School Placement and Online Exam Result Delivery, Kenya
<http://www.education.go.ke>; <http://www.kenya.go.ke>

The project is a Government of Kenya initiative to improve access to educational information and services through use of ICTs.

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"the right to education is a socio-economic right which all citizens must enjoy and not just a privileged few"

Egyptian Education Initiative, Egypt
<http://www.eei.gov.eg>, <http://www.elcc.gov.eg>

The project is enabling students, teachers and administrators to build new skills using a new educational approach integrating IT literacy in education in preparatory schools through increased IT accessibility.

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"it is using innovative ways to improve education material and delivery in rural areas."

CATEGORY 4

PPP in economic and financial eServices delivery

ORBUS, Solution de facilitation électronique du commerce au Sénégal
<http://www.gainde2000.sn>

ORBUS is a public-private partnership. ORBUS enables enterprises to process their international trade operations without going physically through various governmental agencies. ORBUS has significantly reduced costs of customs clearance by automating all procedures.

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"Cutting transaction time and thus delivery and services time and costs is very appreciated by citizens"

Electrogaz SMS Utility Payment System, Rwanda
<http://www.electrogaz.co.rw>

This system allows customers throughout Rwanda to pay their utility bills using cash power cards of various denominations produced by SMS media Rwanda.

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"innovation and delivering a service that all are yearning for."

JUDGES' AWARDS

Classe Rurale En Langues Nationales, Burkina Faso
<http://www.classe-rurale.gov.bf>

This project is a distance-learning program in local languages (Dioula, Moore, etc.) targeting rural people at any level of education including illiterate people by a combined use of sound, images and text.

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"if African children are learning in their first languages - and as scientific results show, they then do better in reading comprehension in other languages"

Integrated Revenue Management System, Ethiopia
<http://www.aarevenue.net>

This project has fully automated services to over 300,000 customers of the Revenue Agency of the Addis Ababa City Administration, including new taxpayer registration, assessment of different tax types based on the relevant regulations, payment and collection, and clearance certificate generation.

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"The importance and efficiency of this project cannot be underestimated. This is a model e-government project worthy of emulation by other African countries"

Court Administration Reform, Ethiopia
<http://www.etcourts.gov.et>

The Federal Courts reform programme is designed to make legal redress more accessible to citizens and more responsive to their needs.

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Instant Money Transfer (IMT) Service, Ghana

This programme used the telephone to ensure prompt and instant delivery of money to beneficiaries in Ghana.

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"This instant telephone money transfer will enhance remittances from abroad to Ghana, and could also potentially increase economic transactions and business deals internationally between Ghana and other countries"

Projet des Démarches Administratives, Senegal
<http://www.demarches.gouv.sn>

Administrative procedures website presents useful information to help citizens to obtain administrative forms and documents. In general, this information is provided by ministerial departments, through project correspondents' network. Currently, there are hundred of procedures grouped in two different services (individuals and professionals).

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"This project delivers highly interesting information for all citizens. It shows high potential and can help the others build their own"