

## AIM

The Technology in Government in Africa (TIGA) Awards aims to encourage the use of Information and Communication Technologies by African governments in fulfilling their public service delivery obligations. As such, the awards are designed to recognize outstanding work in developing ICT applications for service delivery by African entities, as well as African governments who have enthusiastically used these technologies to revolutionize service delivery to citizens, whether it is health care and education; water and sanitation services; or for the use of the business community; to help improve the lives of Africans.

## JUDGING

A Panel of Judges composed of leading African experts with sound knowledge and experiences in the use of ICTs in government services in Africa and elsewhere presided over the selection and review process.

Judging was based on the entries for the stated categories, and winners are those, who in the opinion of the Judges have made a significant contribution to:

- ✿ Government effectiveness in terms of reducing costs
- ✿ Effective delivery of public services and improved accessibility to citizens
- ✿ Fostering local talent and creating synergies between the private and public sectors

## CATEGORIES

There are four categories of awards, recognizing achievements that have led to change at the national level, others for their impact at the regional level, or provincial level. The categories are:

1. Public service delivery to citizens/communities
2. Improved health services through the use of ICTs
3. Improved educational services through the use of ICTs
4. Public Private Partnership (PPP) in economic and financial eServices delivery

The judges' awards are given to projects that do not necessarily neatly fall into one of the four awards categories, but nevertheless are considered to be of great importance and therefore deserve special recognition.

## SUPPORTED BY



Government of Finland  
<http://www.government.fi>



Government of Italy  
<http://www.governo.it>



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Microsoft  
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Together we're uniting communities  
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