



United Nations Department of
Social and Economic Affairs
(UNDESA)



United Nations Public
Administration Network
(UNPAN)



United Nations Economic
Commission for Africa
(UNECA)

Electronic/Mobile Government in Africa: Progress Made and Challenges Ahead

Addis Ababa, Ethiopia, 17-19 February, 2009

AGENDA

Tuesday, 17 February 2009, DAY ONE

Venue: Conference Room III, UNECA
Addis Ababa, Ethiopia

8:30-9:00 Registration

9:00-9:30 Opening Session

Chairperson: **Mr. Richard Kerby**
Inter-regional Adviser on E-Government, Division for Public Administration and
Development Management (**DPADM**), **UNDESA**

9:00 Opening Remarks, Video Message - **Haiyan Qian, Director, DPADM, UNDESA**
Welcoming remarks from **Dr. Mesfin Belachew, Deputy Director, Ethiopian ICT
Development Agency**
Welcoming remarks and overview on e/m-Government - **Ms. Aida Opoku- Mensah,
Director ICT, Science and Technology Division –ISTD/UNECA**
Introduction of Participants and Themes of the Workshop - **Mr. Richard Kerby,
UNDESA**

9:30-12:30 Session I: E-M Government Overview

Chairperson: **Ms. Aida Opoku-Mensah, Director ICT, Science and Technology Division –
ISTD/UNECA**

Rapporteur: **Ms Eskedar Nega**, Programme Officer- ICT Policy Development –**ISTD/ UNECA**

9:30 "Effectiveness of the use of ICT in public services performance" **Ms. Joyce Nyamweya**, Regional Advisor, **GPAD/UNECA**

Overview of National and Sectoral ICT policies and implementation plans: Opportunities and challenges for Africa – **Mr Sizo Mhlanga**, Chief ICT Policy Development – **ISTD/ UNECA**

10:15 ***Break for Coffee and Tea***

10:30 **E/M-Government in Africa**

- E-Government in Africa: An historical perspective and looking ahead
Ms. Nancy Hafkin, Expert on Electronic Government in Africa
- M-Government in Africa: Data from Ghana, Kenya, Senegal, South Africa & Uganda
Mr. Simon Batchelor, Expert on Mobile Government in Africa

11:10 **Role of Partnerships and Networking in ICT for development**

- International partnership for measuring ICT for development - **Mr. Makane Faye** – Senior Regional Advisor- **ISTD/UNECA**
- Partnership with Research Centers – Research and Capacity Building for e/m Government in Africa: The Role of UNU - **Dr. Ojo Adebeyega**, **UNU**

11:40 Open Discussion on Session I

12:30-14:00 ***Lunch break***

14:00-17:00 **Session II: e/m-Government issues and challenges in African countries**

Chairperson: **Mr. Richard Kerby**, **UNDESA**

Rapporteur: **Mr Hopestone Chavula**, Economic Affairs Officer, **ISTD/UNECA**

14:00 **e/m-Government Strategies: Regional Perspectives**

- Common Market for Eastern and Southern Africa (COMESA), Zambia
Mr. Sherin T. Shoukry, Director of Information Networking
- Economic and Monetary Community of Central Africa (CEMAC), Central African Rep.
Mr. Isidore Embola, Chef de Service des télécommunications
- Southern African Development Community (SADC), Botswana
Ms. Cecilia Mamelodi-Onyadile, Senior Programme Manager
- East African Community, Tanzania
Ms. Sarah K. Batuwa

- ECOWAS, Nigeria
Dr. M. Sola AFOLABI, Director, Community Computer Centre, Office of the Vice President, ECOWAS Commission, Asokoro, Abuja, Nigeria

15:00 Open Discussion on Session II

15:30 ***Break for Coffee and Tea***

15:45 **Presentation from UNPAN regional partners**

- Centre for Public Service Innovation (CPSI), South Africa
Ms. Lydia Sebokedi
- The African Training and Research Center in Administration for Development (CAFRAD), Morocco
M. Zue Ndoutouou Sylvestre, Expert in Public Administration
- African Institute for Economic Development and Planning (IDEP), Senegal
Mr. Aloysius Ajab AMIN, Acting Director
- African Association for Public Administration and Management (AAPAM), Kenya
Mr. Hudson Mose Bigogo, Finance and Administration Officer
- African Management Development Institutes Network (AMDIN), South Africa
Ms. Odette Hartsliet

16:45 Open Discussion on Session II (Cont'd)

17:15 ***Closing of Day One***

Wednesday, 18 February 2009, DAY TWO

9:00-12:30 **Session III: Country Presentation**

Chairperson: **Ms. Khedija Zammouri**, Directeur General, E-government Unit of the Office of the Prime Minister
Rapporteur: **Mr Deniz Susar, UNDESA**

9:00 **Country Presentation**

Burkina Faso

Mr. Alfred Namwaya Sawadogo

Directeur Générale, Promotion des Programmes de Développement des TIC
Ministère des Postes et des Technologies de l'information et de la Communications

Mauritius

Dr. Krishna Oolun

Executive Director, ICT Authority

Kenya

Mr. Meoli Kashorda

Professor and ICT Expert

Strathmore University
Faculty of Information Technology, Nairobi, Kenya

Mozambique

Dr. Salomao Manhica

Director, ICT Policy Implementation Technical Unit
Maputo, Mozambique

10:00 Open Discussion on Session III

10:30 Break for Coffee and Tea

10:45 Country Presentation

Ethiopia

Mr Abiyot Bayu

Head, Government Information Systems Dev't and Service Coordination Project

Senegal

Mr. Mouhamed Tidiane Seck

Directeur Générale

Agence de l'informatique de l'Etat

Dakar, Senegal

Rwanda

Mr. Moses Ndahiro

Rwanda Information Technology Authority (RITA)

Kigali, Rwanda

Ghana

Ms. Veronica Boateng

Ghana Information and Communications Directorate (GICTeD)

Accra, Ghana

11:45 Open Discussion on Session III (Cont'd)

12:30-14:00 Lunch break

14:00-15:30 Session III Country Presentation

Chairperson: **Mr Sizo Mhlanga**, Chief ICT Policy Development – **ISTD/ UNECA**

Rapporteur: **Mr. Richard Kerby, UNDESA**

14:00 The Gambia

Ebrima Jobe

Director of ICT

Department of State for Communication & Technology

Banjul, The Gambia

Tunisia

Ms. Khedija Zammouri

Directeur General

E-government Unit of the Office of the Prime Minister

Tunis, Tunisia

South Africa

Mr. Toho Neo Mokhathi

Director

Government Information Technology Officers' Council Secretariat (GITOC)

South Africa

14:45 Open Discussion

15:30 *Break for Coffee and Tea*

15:45-17:00 **Session IV Service Delivery**

Chairperson: **Mr. Meoli Kashorda**, Professor and ICT Expert

Rapporteur: **Mr Afework Temtime, Information Officer - ISTD/UNECA**

15:45 E-Governance and development: service delivery to empower the poor

Mr. Raul Zambrano,

Bureau for Development, United Nations Development Programme (UNDP)

Geo-enabled service delivery

Mr Chukwudozie Ezigbalike,

Chief of Geoinformation, ISTD/UNECA

Promoting the Pan African Framework on Gender and e-Government: EpolNet Initiative:

Ms Eskedar Nega, Programme Officer- ICT Policy Development – **ISTD/ UNECA**

Mr. Kennedy SIMENDA

Deputy Public Relations Manager, Dept of Immigration, Lusaka, Zambia

16:15 **Open Discussion on Session IV**

17:00 *Closing of Day Two*

Thursday, 19 February 2009, DAY THREE

9:30-12:30 **Session V: Framework for the UN EMGKR Global (Substance, process management and coordination)**

Chairperson: **Ms. Lydia Sebokedi**, Centre for Public Service Innovation (CPSI), South Africa

Rapporteur: **Mr Abebe Chekol, UNECA-ISTD**

- 9:30** UN Electronic Mobile Global Knowledge Repository – Substantial View - **Mr. Richard Kerby, UNDESA**
- 9:45** Open Discussion
- 10:30** ***Break for Coffee and Tea***
- 10:45** UN Electronic Mobile Global Knowledge Repository – Technical View - **Mr. Deniz Susar, UNDESA**
- 11:30** Open Discussion & Summing-up of the Discussion
- 12:15** Feedback (Survey)
- 12:20** **Closing Remarks by the Potential Project Partners**

12:30-14:00 ***Lunch break***

14:00 – 18:00 **Session VI: Capacity Building for e/m-Government: The UNPAN ICT Training (UNPAN/UN emgKR)**

Trainer: **Mr. Deniz Susar**, Governance and Public Administration Officer, UNDESA
Venue: "ITSS Trainig Room 1" UNECA Building, Addis Ababa, Ethiopia

14:00 **Introduction**

14:30 **UNPAN Systems Training**

Session I

- Introduction to African Regional Homepage
- UNPAN Announcement Management System
- UNPAN Document Management System
- UNPAN Event Management System

Session II

- UNPAN Contact Management System
- UNPAN Resources Management System
- UNPAN Governance World Watch Database
- EMGKR Knowledge Base

16:30 **Discussion on the Coordination of UNPAN Knowledge Management and EMGKR**

17:00 **Closing Remarks and Feedback (Survey)**