



UNITED NATIONS
ECONOMIC COMMISSION FOR AFRICA
SUBREGIONAL OFFICE FOR EASTERN AFRICA

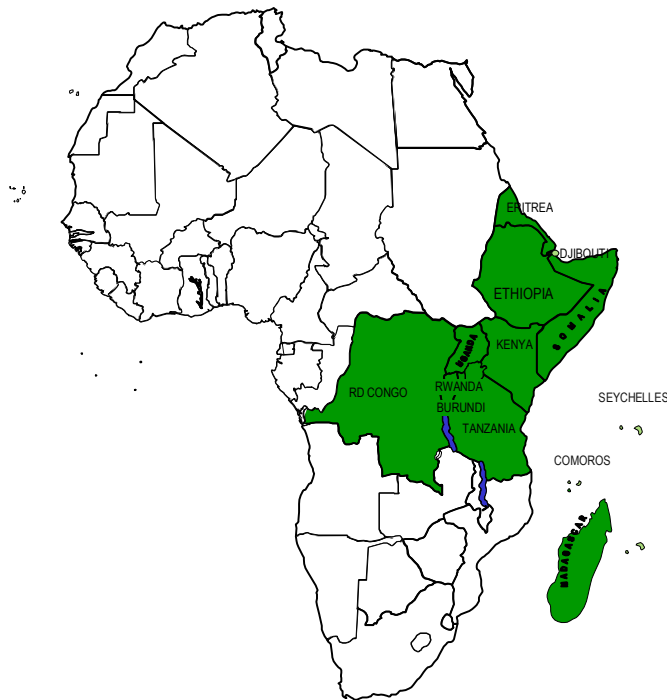
ECA/SRO-EA/ICE/AEGM-ICT/2009/01(b)
Original: French

SRO-EA

01(b)

13th Meeting of the Intergovernmental Committee of Experts (ICE)
Mahe, Seychelles, 27-29 April 2009

Ad Hoc Expert Group Meeting : "Harmonization of ICTs Policies and Programmes in Eastern Africa subregion and Prospects"



AIDE-MEMOIRE OF THE TRAINING COURSE ON THE IMPLEMENTATION OF ICT IN THE AREAS OF E-GOVERNMENT AND/OR E-TRADE



TRAINING COURSE ON IMPLEMENTATION ICT ON E_GOVERNMENT

Mahe, Seychelles, 27 April 2009

Aide-Memoire

I. Background

E-Government is the application of Information and Communications Technology (ICT) by government agencies for improving its services to citizens, enhancing productivity and strengthening social order.

A major challenge to the implementation of the national e-government project is insufficient numbers of appropriately trained personnel with experience in regional and local planning and management.

A major constraint facing the countries of Africa in implementing e-government strategies is their severe lack of trained manpower in the area of local and regional development planning and management.

In fact, SRO-EA will organize the training workshop. The course will be held in Seychelles, from 3 to 4 April 2009. The training course aims at sharing and comparing strategic planning methods and best practices in the e-Government field. During the course, an experimental methodology for strategic planning of e-government actions and solutions of excellence, realized by some public institutions, will also be presented. The SRO-EA Regional E-GOVERNMENT project to help create national e-Government programmes while also encouraging integration of existing national e-Government programmes will be launched during this course.

II. Objectives

The principal objective of the course is to provide mid-career planners with requisite knowledge and skills in formulating and implementing effective local/regional development ICT policies and plans. At the same time the training aims to broaden the knowledge of the participants in institutional framework within which regional development planning generally takes place in Africa and specifically in their respective countries.

The focus is not on technological development. It is on the appropriate use of IT to drive the balance of economic and social development progress in the context of a self-sufficient economy to improve the quality of life of its major rural population, and to reduce social disparity in East African society to a minimum level.

The course seeks:

- Set up principal plan and action plan for e-Government and strategic framework
- Encourage government sectors to participate in e-Government in the following services:
 - Online information services to public, business sectors, and government sectors
 - Online services such as car registration renewal, land registration, and taxation
 - Financial management gateway for government and business sectors
 - Electronic procurement.
- Facilitate government agencies' electronic service pilot projects
- Provide guiding principle and procedures for government agencies restructuring.
- Facilitate government agencies to develop standards, guiding principle, and manual for interoperability and electronic services.

III. Content

The following themes/issues will be discussed:

- Provide an overview of the key elements of e-government;
- Describe and provide examples of types of e-government services; and
- Discuss important success factors as well as barriers to achieving success in e-government services.

IV. Outcomes

The course will utilize a combination of training techniques including lectures, workshops, group and panel discussions, computer gaming simulation, case study analysis, and field study. The training methods will be participatory and output-oriented, based on three-way dialogue

After going through this module, readers should be able to:

- Discuss how ICT applications can improve the way government works;
- Describe various ICT applications in various areas of government; and
- Analyze the factors that lead to success or failure of specific e-government applications.

V. Participating Countries and Participants

Priority is given to countries, which have embarked on decentralization and local and regional development planning. 15 participants drawn from 13 East African countries

(Burundi, Comoros, Djibouti, DR Congo, Ethiopia, Madagascar, Kenya, Rwanda, Seychelles, Somalia, Tanzania, Uganda will attend the Training workshop.

Participants are mid-career planners, officials and professional staff mainly from the following institutions:

- (i) Government ministries/agencies responsible for local and regional development and planning; and
- (ii) NICI focal points and other training institutions which are engaged in research and training for local and regional development and planning.

VI. Language

English and French with simultaneous interpretation.

