

## **Nigeria's National Identification Number Program-Challenges, Opportunities, and Lessons Learnt**

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at

**Regional Workshop on Digital ID and Interoperability in Africa 2023** Banjul, The Gambia

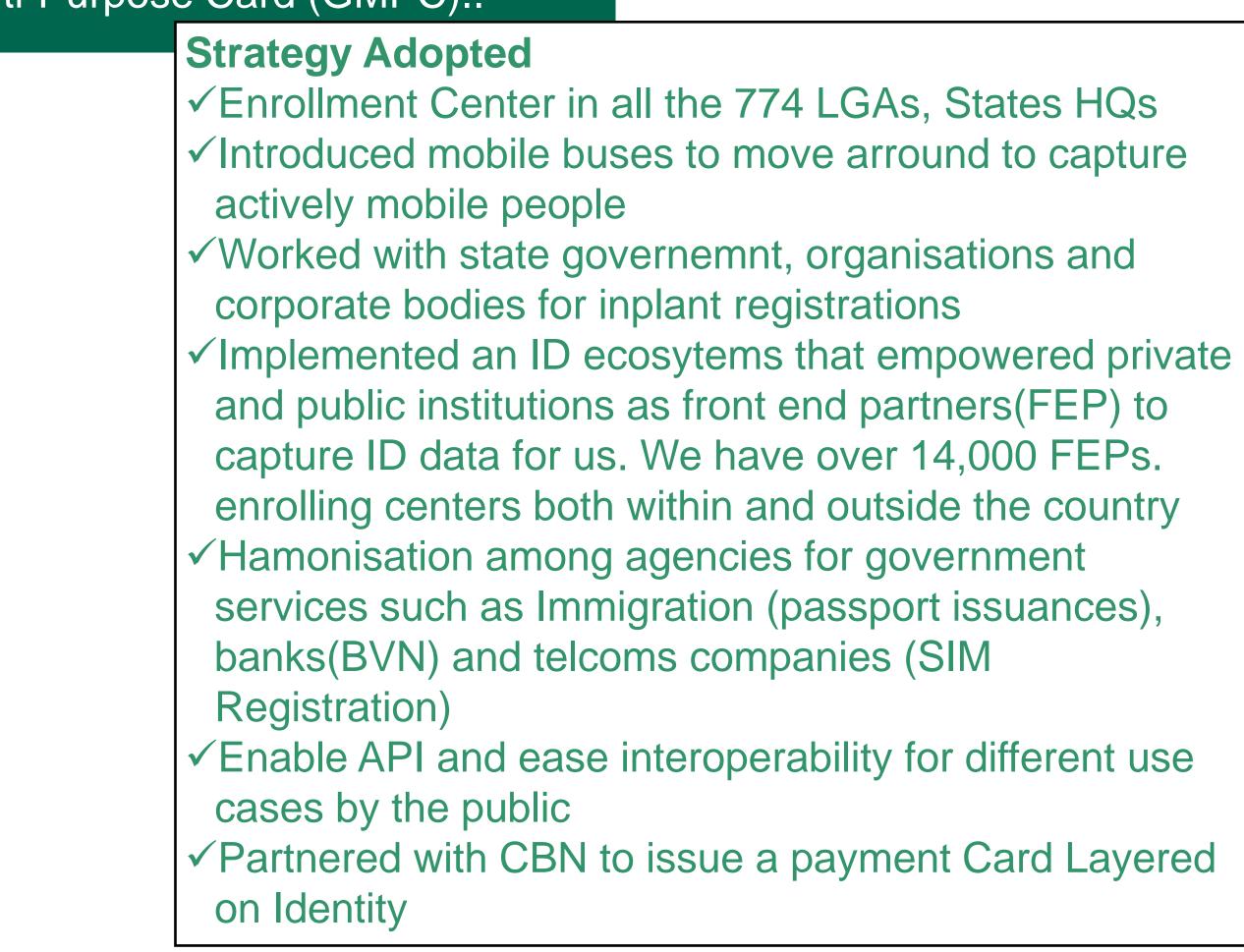
**Tuesday June 07, 2023** 

by

## Background

#### **NIMC** Mandate

National Identity Management Commission (NIMC Act No. 23 of 2007 mandates us to enroll Nigerians and legal residents and issue a General Multi-Purpose Card (GMPC).



The enrollment is almost on autopilot with FEP, and we are now driving the verification and the card issuance. I will dive deep into these two areas now.

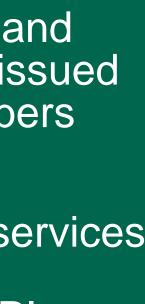
#### **Current Status of the National Identity** Database (NIDB)



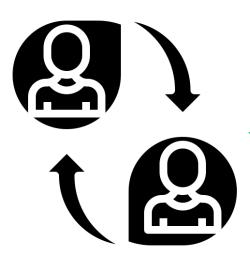
- We populated the National Identity Database with over 100m enrollees and currently, as of May 31, 2023, have issued 100M distinct National Identity Numbers (NIN)
- We have enhanced our verification services for Banks, Telcom Companies, or Government agencies. It could be APIbased or on-site verification.

✓ Issuance of digital ID





## **Verification Use Cases Approach**



#### Peer-to-peer (personal-based) verification

E.g. A person who wishes to verify another person - Driver or

House Help against the National ID Database (NIDB).



#### **Enterprise-based verification**

E.g. A Bank, Telcom Company or Government agency wishing to verify a customer.

It could be API-based or an on-site verification.



## **Available Verification Platforms**

1.NIMC MobileID App

Has support for Apple Watch and Android Smart Watches i.e. No need to open your Smartphone present

your Digital ID for verification.

2. Improved NIN Slip

A pocket-friendly physical ID token used in place of a physical ID card. 3. APIs

Includes an Enterprise portal for Enterprises to manage verification activites such as Agent onboar credit purchase,

Notifications, etc.

## 4. Enterprise Mobile App

An Enterprise Mobile App for enterprises who rely on on-site verification and do not have a custom house solution. It's a resource

for Agent-based businesses.

5. Smart Payment Card Layered with Identity

A recent collaboration with Central Bank of Nigeria and Nigeria Inter-Bank Settlement Syste (NIBBS) approved on 17<sup>th</sup> May 2023

- NvS







National Identification Number (NIN)





# **1. NIMC MobileID App**

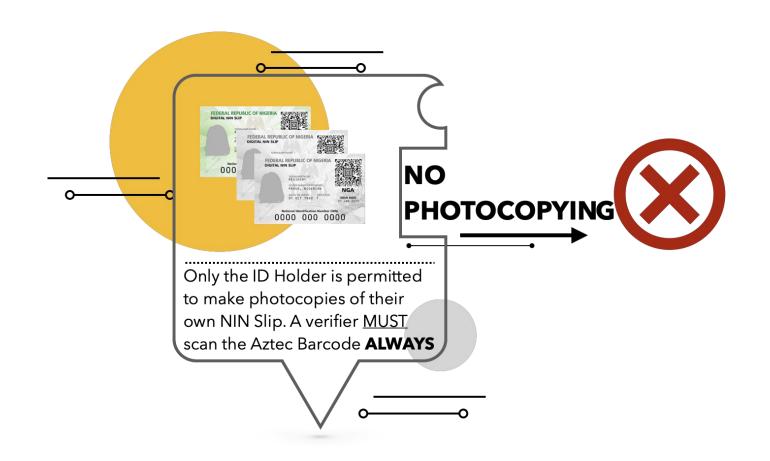
- The NIMC MobileID App provides ID Holders with their Identity on a Smartphone.
- It gives the ID Holder the power to control what information to disclose for verification.
- It has support for Apple Watch and Android WalletPasses i.e. No need to open your Smartphone to present your Digital ID for verification. Your Smartwatch will do.



FEDERAL REPUBLIC (         DIGITAL IDENTITY CARD         Surname         CITIZEN         Given Names         PROUD NIGERIAN         Date of Birth         O1 OCT 1960	Nationality NGA Sex M				
	Document Number 399 426 504				
Basic ID	Full ID				
	RESH				

## 2. The Improved NIN Slip Features

- Intelligent and Pocket-friendly size
- Available secure self-service portal
- No need to visit a NIMC office for printing
- It DOES NOT expire, EVER
- Verified against the National Identity Database (NIDB)
- Any verification made is recorded and is available on ID Holder's MobileID app and self service portal







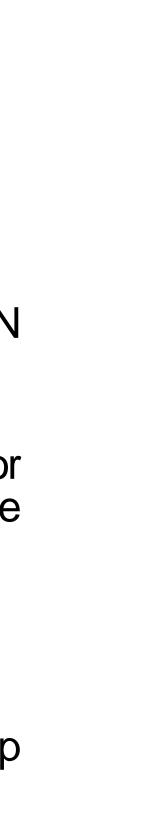
## 2.1 The Improved NIN Slip

- The Improved NIN Slip is a valid means of Identification in Nigeria
- It DOES NOT confer citizenship nor does its issuance assume any form of immigration or residency status
- and Identity
- downloaded or printed for record purposes.
- Each time the Improved NIN Slip is presented, without exception, it MUST be verified
- (iincluding the API).

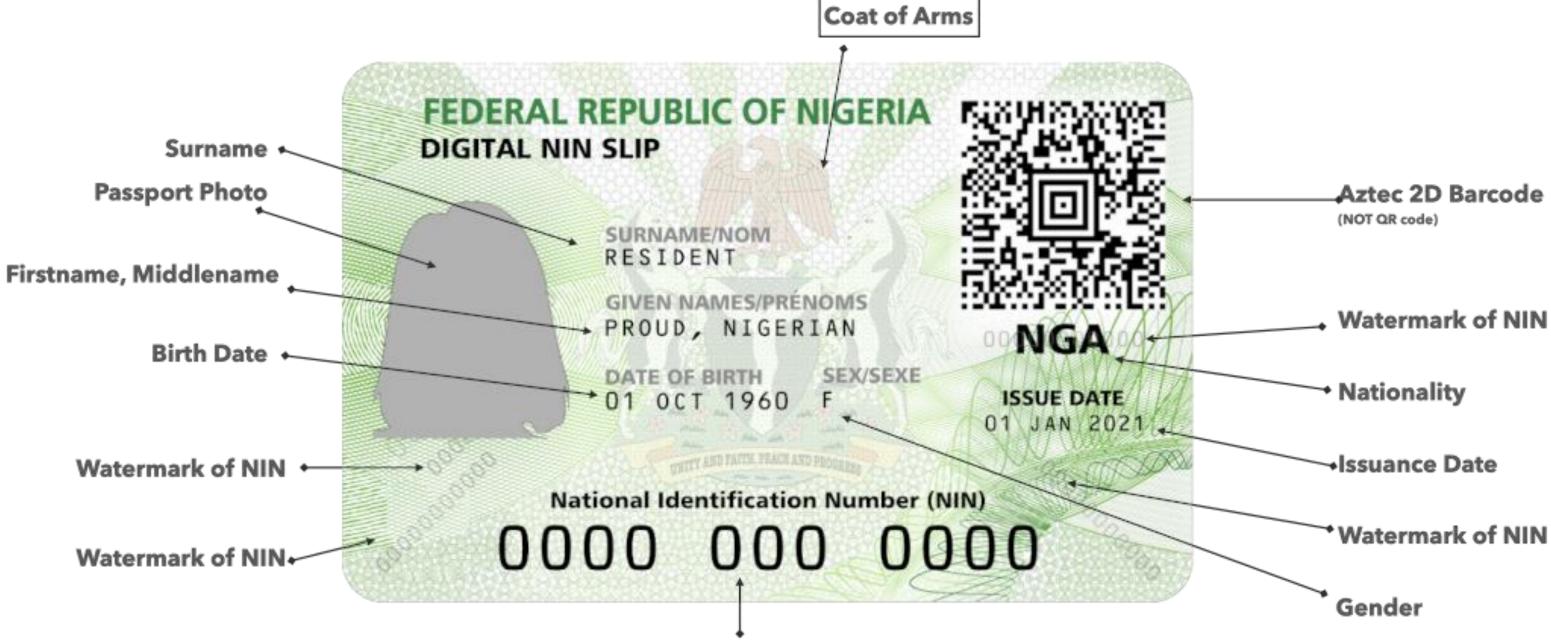
• For Data Privacy concerns, the Improved NIN Slip may be printed as many times as required ONLY by the owner of the NIN

• Government does not permit any person (other than the ID holder) to make a photocopy or scan an Improved NIN Slip (with or without their consent). To make a copy for record purposes, a verification Sheet is readily available from the Verifiers portal to be

• The Improved NIN Slip may only be verified using an approved Verification Resource, including the NIMC Mobile ID app



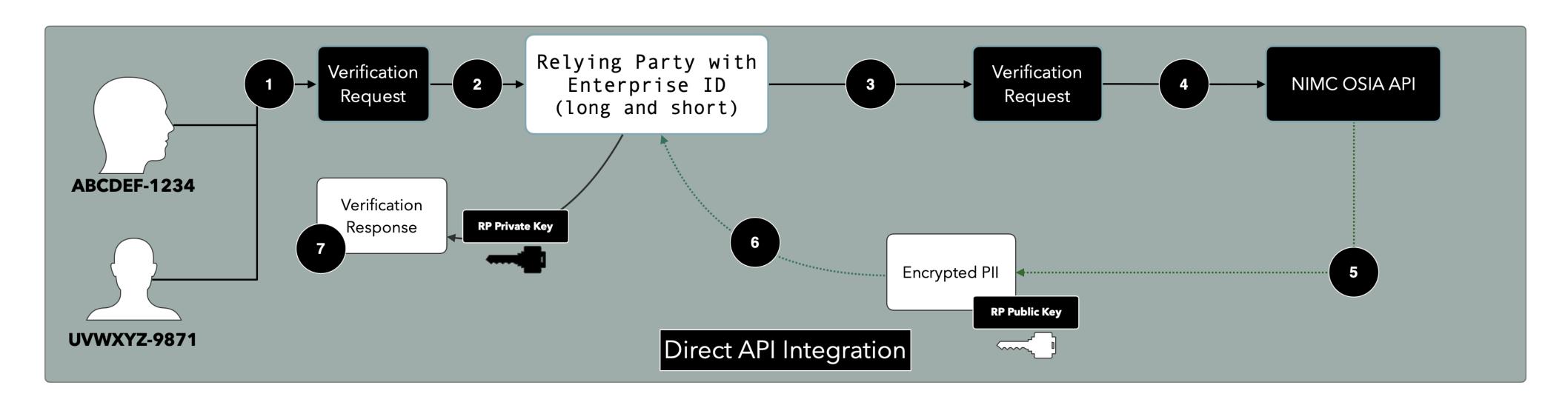
## 2.2 The Improved NIN Slip Components (Front)



- Issue Date is relevant to the Pensions Industry
- The aztec code doesn't contain any personal information

**FULL NIN** 

## **3. Tokenization-based APIs**



NIMC provides REST APIs for Enterprises who wish to integrate NIN verifcation to their inhouse systems.

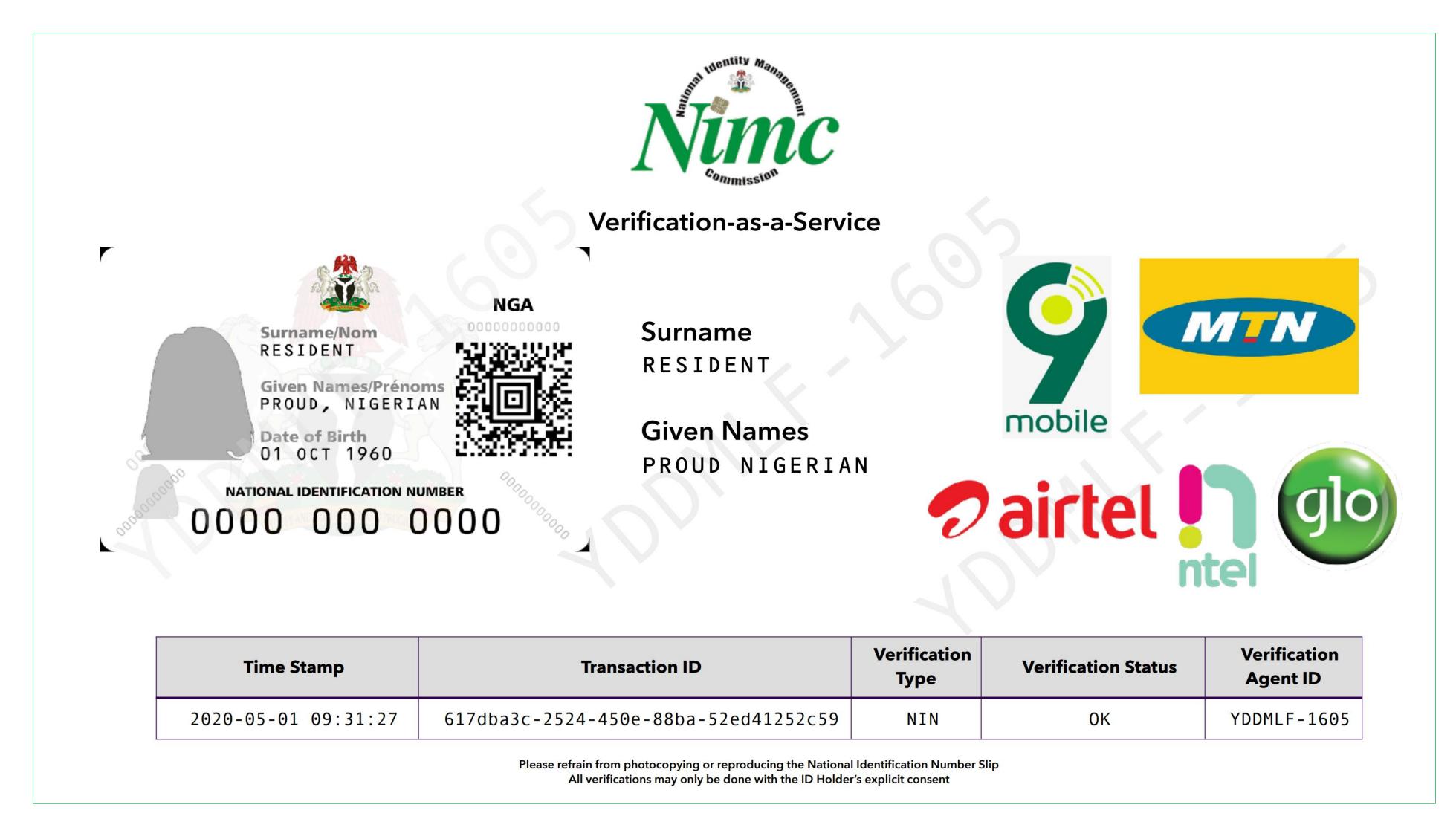
- NIMC.

All parties including the natural persons making API requests must be known to the

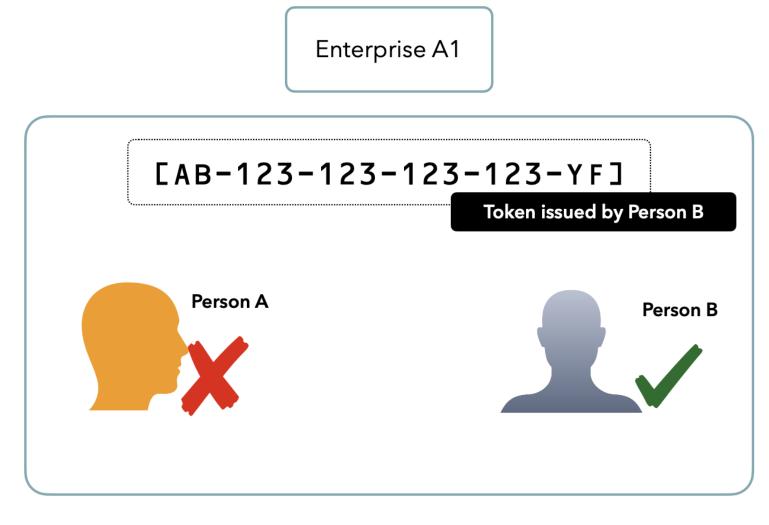
NIMC also provides an Enterprise Management System for Enterprises to manage verification activites such as Agent onboarding, credit purchases, notifications, etc.

## Data Privacy in Action: Proof of verification

• The Verification Sheet

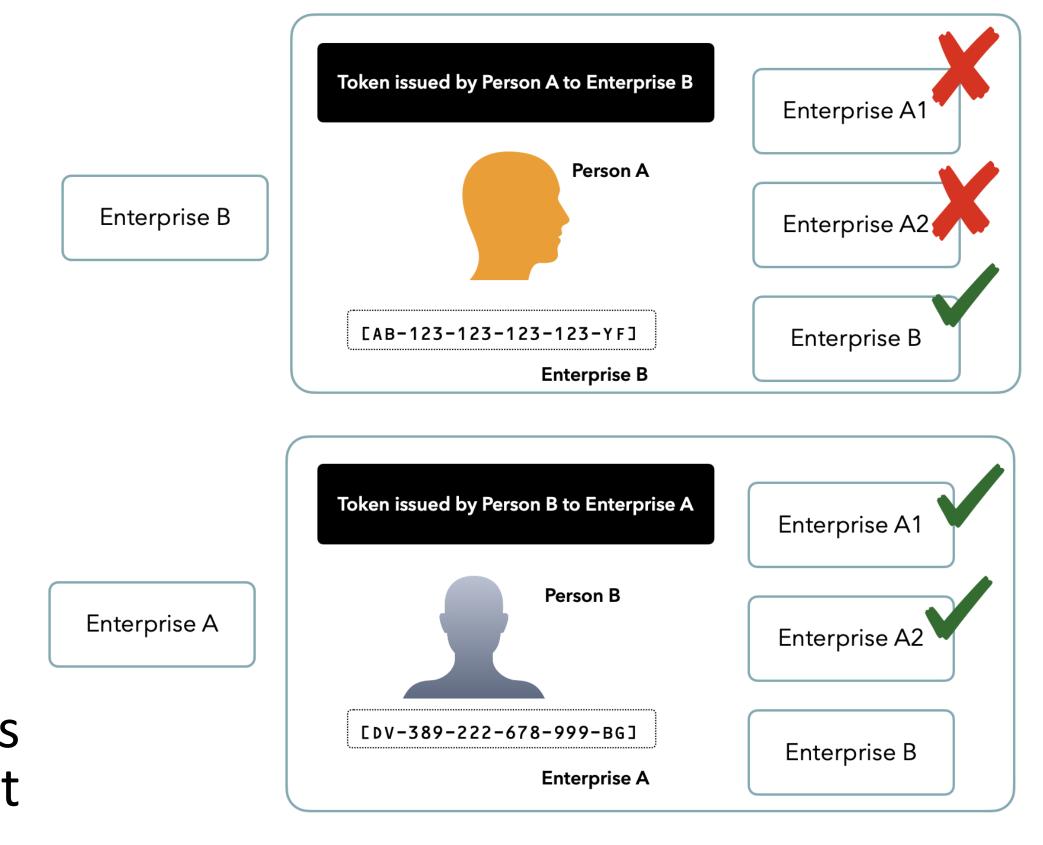


## **Consent and Data Privacy in Action**



Non Transferable

- Tokenization, Consent and Encryption.
- Power in the hands of the ID Holder: Statistics including verifications, scan alerts and credit status
- Proof of Verification (Verification Sheet).
- Tokenization is the real Game changer



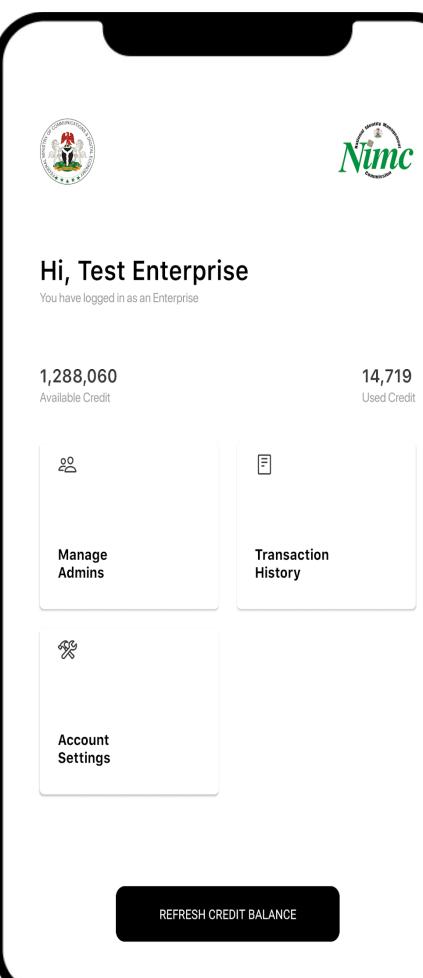
# **5. NIMC Enterprise Mobile App**

- The NIMC Enterprise Mobile App allows Businesses to verify the identity of their customers.
- It gives Enterprises especially Small and Medium Enterprises (SMEs) who do not have the resources to own and operate a CRM that can be integrated to NIMC APIs resource to carry out verification.
- It is the typical verification resource for Mobile Money operators, Super Agent Businesses and other service points where a smartphone verification device may be more suitable than a computer e.g., identity verification at the point of boarding a local flight after check-in.
- It can also be adopted by FinTechs or Telcos who rely on a wide network of Agents, and even Banks for quick verification of customers at a banking hall.



 It incorporates Privacy by Design and empowers the ID Holder by allowing Enterprises to onboard Administrators and Agents within their Enterprise thereby making the verifying Enterprise known to the ID Holder (including the person/Agent who carried out the verification).







## 4. The New Payment Card Layered on Identity

**Customer Service: 0700 CALL BANK** 

AUTHORISED SIGNATURE

234

If found, please return to the nearest Bank Branch

IDENTITY CARD ISSUE DATE 28 AUG 21

IDNGAA22169753<<<<<<<<<<>7804012M1805119NGA<<<<<<<<<<>>ISA<ALI<IBRAHIM<<<<<<<<<<<<<<<<<<<<<<<<<<>>ISA<ALI<IBRAHIM</>





## 4.1 Card Overview

## NIMC

- project.
- Ensuring prompt issuance and delivery of cards to Nigerians
- Increased revenue drive towards financial self-sustainability
- Tool to promote a robust digital economy

#### NIBSS

- current FX charges by the foreign Card Schemes.
- To deepen financial inclusion.

• NIMC to collaborate with a subsidary of Central Bank of Nigeria (CBN) called Nigerian Interbank Settlement Systems (NIBSS) on mapping out strategies to revive and sustain the National Card

• NIBSS to provide services using the Nigerian Payment Card Scheme in helping to mitigate the

## 4.2 Key Focus Areas

National Card Variant	Card Design
	<ul> <li>Payment Card layered on ldentity</li> </ul>
To be Issued by ALL banks in Nigeria	Co-Branding Card

Personalization Plan	Card Activation	Use Cases
NIMC and NIBSS formulated guidelines for Perso vendor certification and accreditation	Bank to activate the cards	All stake holders to develop use cases for the Nigerian Payment Card Layered on Identity
NIMC and NIBSS agreed on the required data format and process for personalization.	Cards to be funded at the point of collection	Championed by NIMC and NIBSS

## 4.3 Value Proposition of the Payment Card Layered on Identity

- will broadly address **pillars #4** and **#7**, amongst others
- Pillar #4
- ullet
- Pillar#7
- ulletmillion Nigerians who have NIN but no BVN.
- Improve security as ordinary citizens can present evidential photo ID on demand. ullet
- Employment opportunity along the card value chain •
- Cost savings as bank will help govt to make these cards available from all their branches •
- ullet
- Card Interchange fee reduction for the financial industry

• The card supports the federal government drive for diversification of the economy, financial inclusion, and National Digital Economy Policy and Strategy (NDEPS). The card will facilitate the achievement of the NDEPS through the provision of digital tokens for participation in the emerging digital economy by including the otherwise excluded segment of the public. This initiative

## Support for government digital services and provision of robust digital platforms to drive the digital economy.

The issuance of this National Payment Card layered on identity will facilitate participation by citizens in the digital economy.

#### Pillar focuses on tying the digital economy's development to indices of well-being in the lives of ordinary citizens.

Improve economic activities through more digital participation of unbanked ordinary citizens-Provides inclusion tools for over 80

It will facilitate efficient and trusted payment for goods and services for ordinary citizens. as well as enable the availment of credit.







## 4.4 Use Cases

**Twelve (12)** use cases in our old card are in focus and it was agreed that the implementation will be done in phases, starting with two (2) use cases, Electronic Identity (e-ID) and Payment Euro Master and Visa (EMV).

- All Use Cases
- 1.Electronic Identity (eID)
- 2.Digital Signing (ePKI)
- 3.Match-on-Card (MoC)
- 4.International travel document (ICAO)

5.Voting (INEC), 6. Taxes (FIRS), 7. Drivers' License (FRSC), 8. Medical (NHIS)

- 9. Transportation (identification & payments)
- 10. Agriculture (identification & government grants)
- 11. Digital payments (EMV contact & contactless, NQR)
- 12.Social benefits disbursement (Ministry of Humanitarian Affairs, Disaster

Management and Social Development of Nigeria



#### Sample Card For a Bank



#### FRONT

Customer Service: 0700 CALL ACCESS BANK

AUTHORISED SIGNATURE

234

If found, please return to the nearest National Identity Management Commission Office

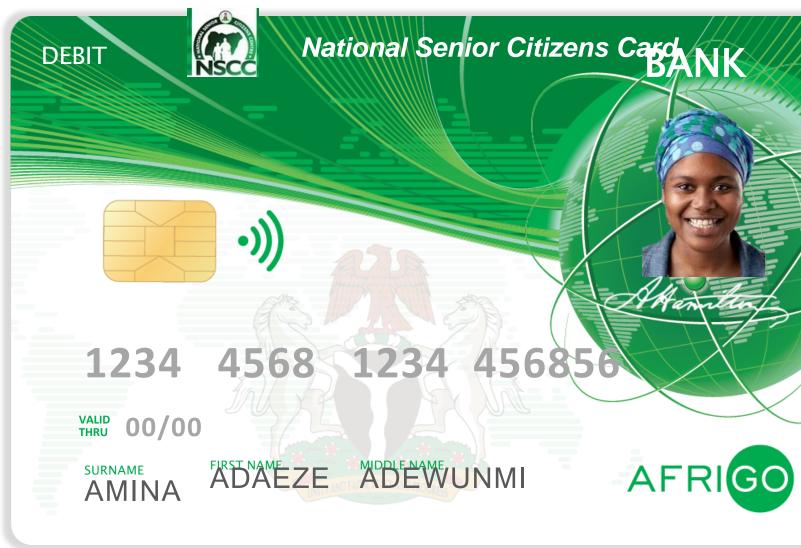
ISSUE DATE EXP DATE 28 AUG 21 28 DEC 22

IDNGAA22169753<<<<<<<<<<>7804012M1805119NGA<<<<<<<<<<<>AMINA<ADAEZE<ADEWUNMI<<<<<<<



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#### REVERSE



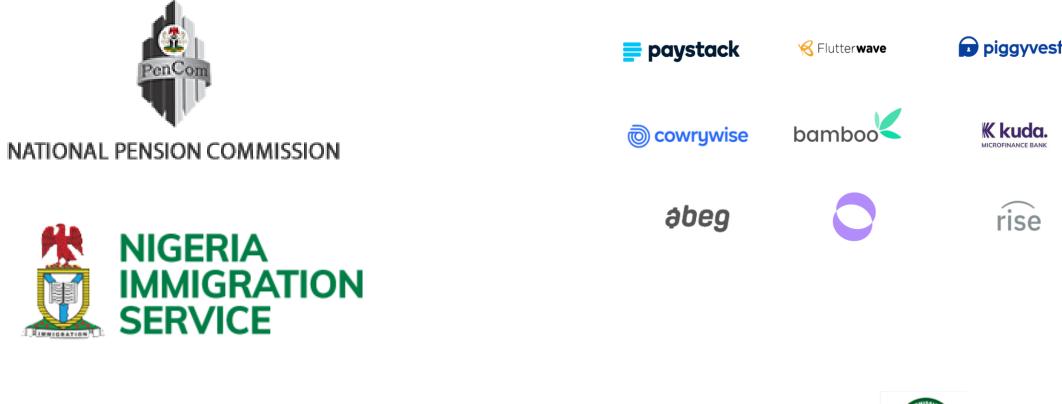
#### FRONT



# Customer Service: 0700 CALL BANK NIN: 1235678901 AUTHORISED SIGNATURE 234 It found, please return to the nearest Bank Branch It found, please return to the nearest Bank Branch IDENTITY CARD ISSUE DATE It found, please return to the nearest Bank Branch IDENTITY CARD ISSUE DATE It found, please return to the nearest Bank Branch IDENTITY CARD ISSUE DATE It found, please return to the nearest Bank Branch IDENTITY CARD ISSUE DATE It found, please return to the nearest Bank Branch IDENTITY CARD ISSUE DATE It found, please return to the nearest Bank Branch IDENTITY CARD ISSUE DATE It found, please return to the nearest Bank Branch IDENTITY CARD ISSUE DATE It found, please return to the nearest Bank Branch IDENTITY CARD ISSUE DATE It found, please return to the nearest Bank Branch IDENTITY CARD ISSUE DATE It found, please return to the nearest Bank Branch IDENTITY CARD ISSUE DATE It found, please return to the nearest Bank Branch IDENTITY CARD ISSUE DATE It found, please return to the nearest Bank Branch IDENTITY CARD ISSUE DATE It found, please return to the nearest Bank Branch IDENTITY CARD ISSUE DATE It found, please return to the nearest Bank Branch IDENTITY CARD ISSUE DATE It found, please return to

#### REVERSE

## **Sectors Utilizing NIMC verification Platforms and APIs**



#### JOINT ADMISSIONS AND MATRICULATION BOARD enhancing academic excellence...









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Dairtel

mobile





**Over 330m** verifications and authentications done so far with over 800,000 **Daily** !



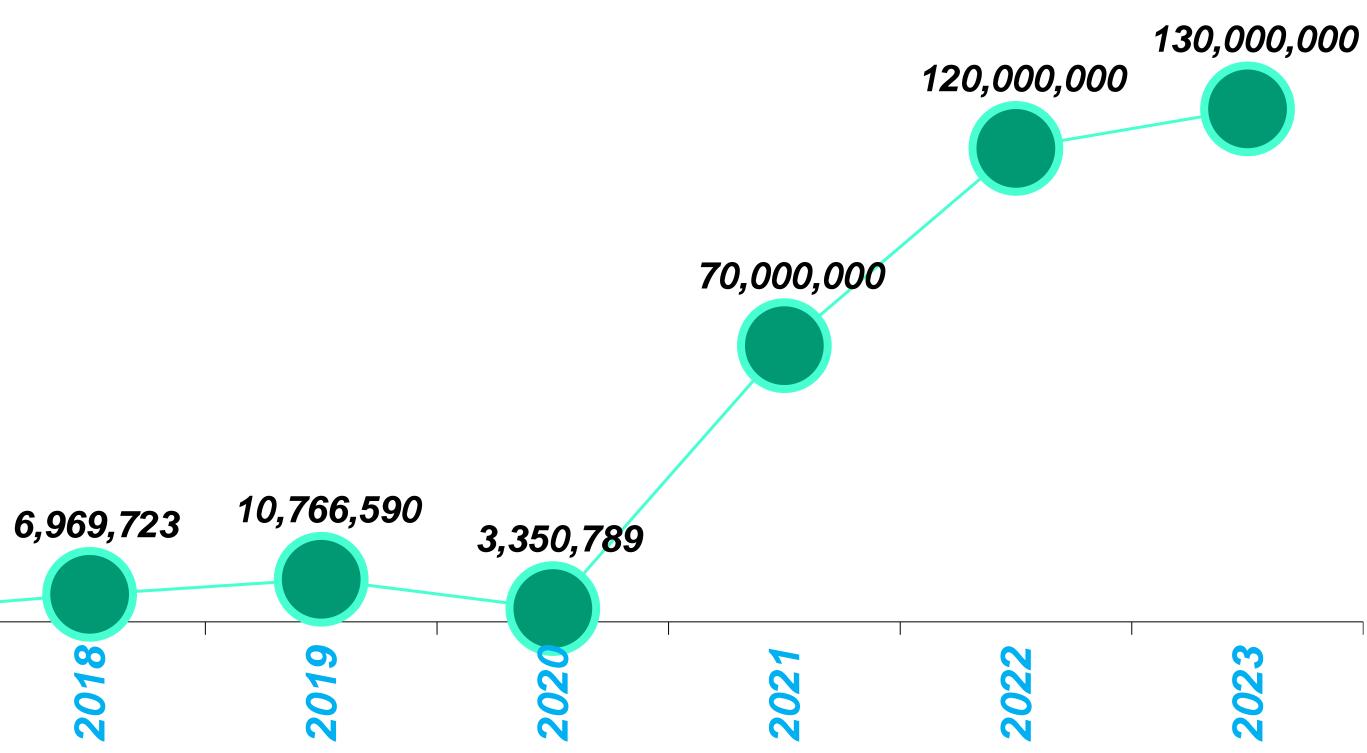
# **Verifications Transactions** Including Modifications

		Year	<b>Total Verifications</b>	
		2015	10,669	
		2016	130,244	
		2017	2,197,939	
140,000,000 -		2018	6,969,723	
		2019	10,766,590	
120,000,000 -		2020	3,350,789	
100,000,000 -		2021	>70,000,000	
		2022	>120,000,000	
80,000,000 -		2023 (2 <sup>nd</sup> Quarter)	130,000,000	
60,000,000 -				
40,000,000 -				
20,000,000 -	10,66	59 130,20	04 2,197,93	}9

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www.nimc.gov.ng



## **Policies on the Utilization of NIN driving Verifications**

#### The gazetted mandatory use of NIN driving verifications to achieve the following interoperability

- Revised National Policy for SIM Card Registration
- Passport Application and Renewal
- Pension Contribution and Access
- Joint Admission and Matriculation Board University Entrance Examination Registration and Sitting (both online and on-site verification)
- CAC for new company incorporation
- National Senior Citizens Center (over 60 years) in Nigeria
- Integrated Personnel and Payroll Information System(IPPIS) for all civi servants
- And.... we are ready for the rest of Africa

## **Challenges in Implementation**

- Motivation for citizens to present themselves for enrollment
- or consent of the ID holder.
- Both ID Holders and verifiers need better orientation on the use of these Identity Tokens.
- General orientation on the general use of the MobileID app.
- of ID Holders and Enterprises.
- banks



• Control at on-site service points to manage alleged SIM linkage and Personal Information reuse without the knowledge

• General orientation on the use of Tokenization, Consent management and the non-disclosure of the NIN itself.

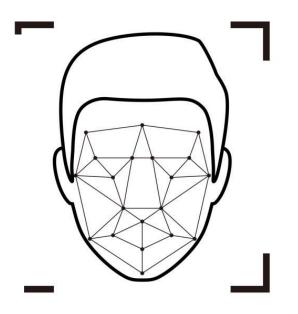
• Note: NIMC has partnered with the National Orientation Agency (NOA) for a more effective orientation and sensitistion

• Paucity of funds as we had to stop card issuance due to this till we achieve the recent partnership with

## **Going Forward**

- listen to this case study later at this event
- Higher Level of Assurance using integrity index.
- person from various other functional entities, without the knowledge of the ID holder.





• Enhanced Biometrics in MobileID. Facial coming to Pensions soon – Kaduna State use case.- We will

• W3C Decentralised ID Framework implementation to ensure functional entities can have a nonrelational token to identify an individual without being able to directly cull all the information about a









# THANK YOU

*"'Identity will be the most valuable commodity for citizens in the future, and it will exist primarily online."* — Eric Schmidt, The New Digital Age: Reshaping the Future of People, Nations and Business

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